

Upgrading IP Camera Firmware

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1 Upgrading IP Camera Firmware: Multiple Cameras

Download and install the latest firmware for your IP cameras to improve device security. This firmware upgrade can be done by downloading the firmware file to your computer and using the ConfigTool to upgrade your cameras.

The following procedure is used for upgrading multiple IP cameras at once. Only cameras of the same model number can be upgraded at the same time, and all cameras must be using the default username (**admin**) and password (**admin**). For security reasons, it is strongly recommended that you update your camera passwords once all firmware updates are complete.

	NOTE
	<ul style="list-style-type: none">• IP cameras connected directly to a FLIR NVR will be protected as long as the NVR has the latest firmware installed. It is always recommended to upgrade IP camera firmware to the latest available version.• If you have FLIR IP cameras which you have changed the username or password for, you will have to upgrade the firmware for these cameras individually. Refer to the document "Upgrading IP Camera Firmware: Individual Cameras" available at www.flir.com/securityinfo.

Prerequisites:

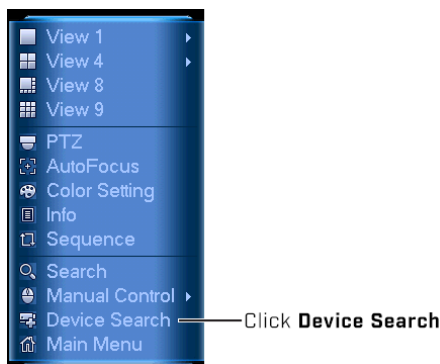
- You must install **ConfigTool** on a computer in the same network as your IP cameras. Download the application from www.flir.com/securityinfo.

To determine the correct firmware file for your camera:

OPTION 1: Check the model number using your FLIR NVR

If your IP camera is managed by your FLIR NVR (i.e., directly connected to the back panel or connected over the LAN), follow the steps below to locate your camera model number.

1. From the live viewing screen, right-click to open the Quick Menu. Click **Device Search**.

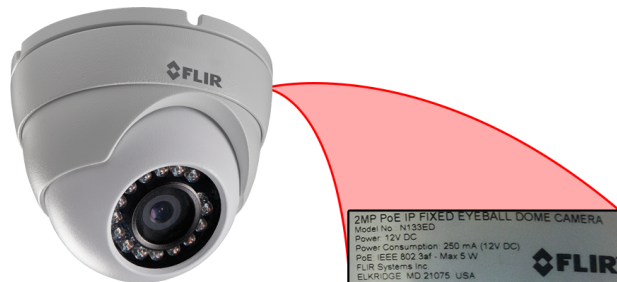


- Cameras managed through the NVR are shown under **Added Device**. The model number is displayed under the **Device Name** column.




OPTION 2: Check the rating label on your camera

The rating label will state the camera model number beside **Model No.** The position of the rating label will vary depending on the type of camera you have.



To upgrade IP camera firmware:

- Download the firmware upgrade for your IP cameras from www.flir.com/securityinfo on a computer in the same network as your cameras.
- Extract the contents of the **.zip** file.

 **NOTE**

Ensure you have also downloaded **ConfigTool** on the same computer. You can download the application from www.flir.com/securityinfo.

- Double-click the ConfigTool icon (). The ConfigTool launches and displays the Device List menu. You can use this menu to search for IP cameras on the network by model number.

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4. Select **IPv4** from the dropdown next to **IP Version**, then click **Refresh**.
5. Record the IP or MAC addresses for the cameras you wish to upgrade.

NOTE

Only cameras of the same model number can be upgraded simultaneously.

6. Click **Upgrade**.
7. Click **Open** to select the **.bin** firmware file you extracted in step 2.
8. Check the IP or MAC addresses (recorded in step 5) for cameras you wish to upgrade using the selected firmware file, then click **Upgrade**.

NOTE

Only cameras of the same model number can be upgraded simultaneously.

Check the cameras you want to upgrade

Click **Open** to search for the **.bin** firmware file

Click **Upgrade** to begin

WARNING

DO NOT POWER OFF THE CAMERA OR DISCONNECT THE POWER CABLE DURING FIRMWARE INSTALLATION.

You can view the progress of the firmware upgrade on screen. Once finished, the cameras will automatically restart.