



Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your DVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 2 Mbps is required for remote video streaming (3 Mbps and above recommended). Up to 3 devices may connect to the system at the same time.

1A iPhone

a Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap **Sign up** and enter your email address and password to create a new account.



d Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your iPhone.



OR under **Device ID**, manually enter the Device ID printed on the label.

- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **DVR's User Name** (default: **admin**).
- Password:** Enter the **DVR's Password** (default: **000000**).

EXAMPLE

1 Scan QR Code

Register Mode: Device ID >

2 Name: HD System

Device ID: Inv89c122be3

3 Client Port: 35000

4 Username: admin

5 Password:

Live View: Sub >

Playback: Sub >

CONNECT

e Tap **Connect**. You will be prompted to change the DVR password.

f Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

g The app opens in Live View and streams video from all connected cameras.

1B iPad

a Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap **Sign up** and enter your email address and password to create a new account.



d Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your iPad.



OR under **Device ID**, manually enter the Device ID printed on the label.

- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **DVR's User Name** (default: **admin**).
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1C Android

a Install the free **FLIR Cloud™** app from the Google Play Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap **Sign up** and enter your email address and password to create a new account.



d Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your phone or tablet.



OR under **Device ID**, manually enter the Device ID printed on the label.

- Name:** Choose a name for your system of your choice.
- Client Port:** Enter the **Client Port** (default: **35000**).
- Username:** Enter the **DVR's User Name** (default: **admin**).
- Password:** Enter the **DVR's Password** (default: **000000**).

EXAMPLE

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Register Mode: Device ID >

2 Name: HD System

Device ID: Inv89c122be3

3 Client Port: 35000

4 Username: admin

5 Password:

Live View: Sub >

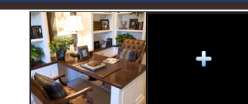
Playback: Sub >

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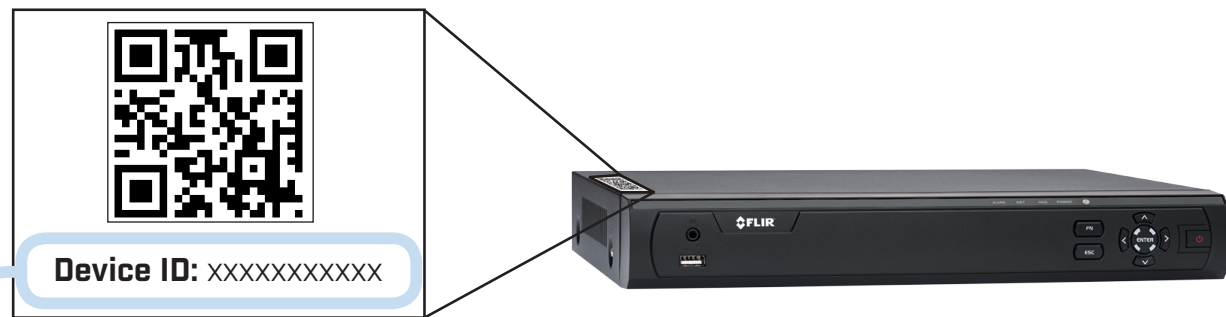
g The app opens in Live View and streams video from all connected cameras.



NOTE: PC/Mac setup is not required to connect on a smartphone or tablet. See reverse for smartphone/tablet setup.

2 Find your Device ID

The **Device ID** is printed on a label on the top panel of the DVR.



Record your information below:

DEVICE ID: _____

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the DVR using the power switch.
- Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR.
- Double check the Username, Password, and Client Port.
- Ensure your DVR has the latest firmware.
- For slower Internet connections, reduce bitrate settings to CIF, 10FPS, 96 or 128kbps. See instruction manual at flir.com/security/support.

Quick Reference

Default access information:

- Default user name: **admin**
- Default password: **000000**

See the label on top of your DVR for your Device ID

Default system ports:

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact FLIR technical support

Need Help?

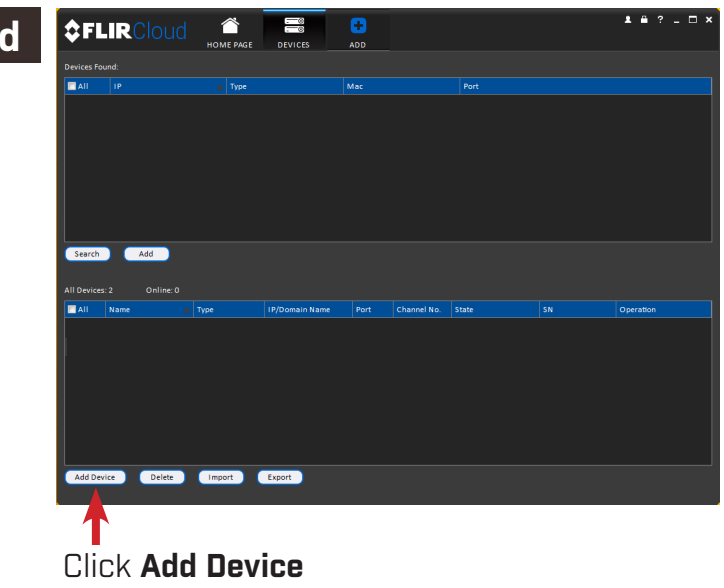
Visit us online for up-to-date software and complete instruction manuals

- 1 Visit flir.com/security/support
- 2 Search for the model number of your product
- 3 Click on your product in the search results
- 4 Click on the **Downloads** tab

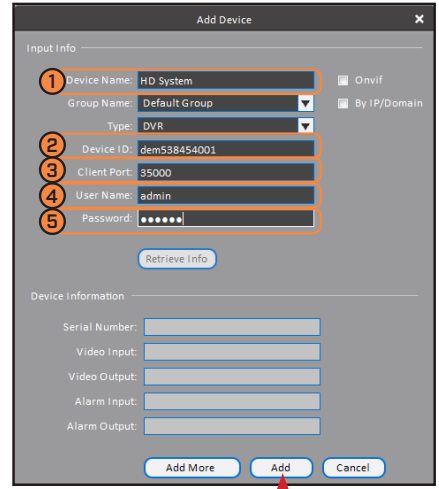
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3 Connecting on PC or Mac

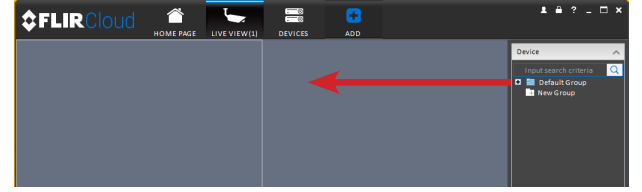
- Download and install the client software.
 - PC Users:** Download and install the **FLIR Cloud CMS** from flir.com/security/support.
 - Mac Users:** Download and install the **FLIR Cloud CMS** from flir.com/security/support. Double click to extract the software. Then, drag the software to **Applications**.
- Once installation is finished, double-click the **FLIR Cloud Client™ icon** () on the desktop or Applications list.
- Log into the Client Software using the user name (default: **admin**) and password (default: **admin**) and then click **Login**.



- Enter the following information:
 - Device Name:** Choose a name for your system.
 - Device ID:** Manually enter the **Device ID** printed on the label.
 - Client Port:** Enter the **Client Port** (default: **35000**).
 - User Name:** Enter the **DVR's User Name** (default: **admin**).
 - Password:** Enter the **DVR's Password** (default: **000000**).



- You will be prompted to change the DVR password. Click **OK**.
- Enter a new 6 character password and tap **OK**. This password will be used to connect to your system from now on.
- Click then .
- Click and drag **Default Group** to the display window to open your cameras in live view.



Congratulations! You can now connect over the Internet to view and playback video on your computer.