



Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your DVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 1Mbps is required for remote video streaming. Up to 3 devices may connect to the system at the same time.

1A iPhone

a Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap **Sign up** and enter your email address and password to create a new account.

c Tap Then tap +

d Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your iPhone.



OR under **Device ID**, manually enter the Device ID printed on the label.

- 2 Name:** Choose a name for your system of your choice.
- 3 Client Port:** Enter the Client Port (default: 35000).
- 4 Username:** Enter the DVR's User Name (default: **admin**).
- 5 Password:** Enter the DVR's Password (default: **000000**).

EXAMPLE

Unnamed

- 1 Scan QR Code
- 2 Name: HD System
- 3 Client Port: 35000
- 4 User Name: admin
- 5 Password:

Device ID: Inv89b142be6

Register Mode: Device ID >

Live View: Sub >

Playback: Sub >

CONNECT

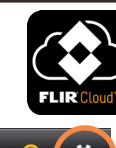
e Tap **Connect**. You will be prompted to change the DVR password.

f Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

g The app opens in Live View and streams video from all connected cameras.

1B iPad

a Install the free **FLIR Cloud™** app from the App Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap Then tap

c Tap **Add**.

d Configure the following:

1 Tap **Start Scanning** and line up the QR code on the top of the DVR using the camera on your iPad.



OR under **Device ID**, manually enter the Device ID printed on the label.

- 2 Name:** Choose a name for your DVR of your choice.
- 3 Client Port:** Enter the Client Port (default: 35000).
- 4 User Name:** Enter the DVR's User Name (default: **admin**).
- 5 Password:** Enter the DVR's Password (default: **000000**).
- 6 Channel amount:** Enter the number of channels your DVR has (for example 4, 8, or 16).

EXAMPLE

Setting

Device Manage

- 1 Start Scanning
- 2 Name: HD System
- 3 Client Port: 35000
- 4 User Name: admin
- 5 Password:
- 6 Channels: 8

Device ID: Inv89b142be6

Register Mode: Device ID >

Live View: Main Sub

Playback: Main Sub

Start Live View

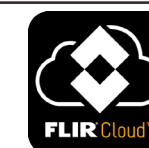
e Tap **Start Live View**. You will be prompted to change the DVR password.

f Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

g The app opens in Live View and streams video from all connected cameras.

1C Android

a Install the free **FLIR Cloud™** app from the Google Play Store. Tap the **FLIR Cloud™** icon to open the app.



b Tap **Sign up** and enter your email address and password to create a new account.

c Tap Then tap +

d Configure the following:

1 Tap **Scan QR Code** and line up the QR code on the top of the DVR using the camera on your phone or tablet.



OR under **Device ID**, manually enter the Device ID printed on the label.

- 2 Name:** Choose a name for your system of your choice.
- 3 Client Port:** Enter the Client Port (default: 35000).
- 4 Username:** Enter the DVR's User Name (default: **admin**).
- 5 Password:** Enter the DVR's Password (default: **000000**).

EXAMPLE

Scan QR Code

- 1 Scan QR Code
- 2 Name: HD System
- 3 Client Port: 35000
- 4 Username: admin
- 5 Password:

Device ID: Inv89b142be6

Register Mode: Device ID >

Live View: Sub >

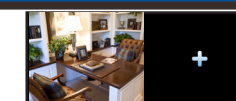
Playback: Sub >

CONNECT

e Tap **Connect**. You will be prompted to change the DVR password.

f Enter a new 6 character password and tap **OK**. This password will be used to log on to your system from now on.

g The app opens in Live View and streams video from all connected cameras.



2 Find your Device ID

The **Device ID** is printed on a label on the top panel of the DVR.



Record your information below:

DEVICE ID: _____

Troubleshooting

If you are having trouble connecting, try the following:

- Restart the DVR using the power switch
- Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR
- Double check the Username, Password, and Client Port
- Ensure your DVR has the latest firmware
- For slower Internet connections, reduce bitrate settings to CIF, 10FPS, 96 or 128kbps (see instruction manual at flir.com/security/support for details)

Quick Reference

Default access information:

- Default user name: **admin**
- Default password: **000000**
- See the label on top of your DVR for your Device ID

Default system ports:

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact FLIR technical support.

NEED HELP?

Visit flir.com/security/support

FULL INSTRUCTION MANUAL ONLINE

Visit the address below to access the latest software and instruction manuals.



Visit flir.com/security/support

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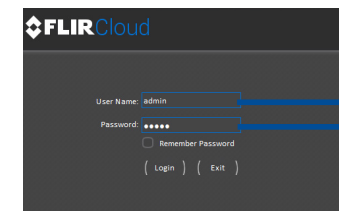
3 Connecting on PC or Mac

a Download and install the client software.

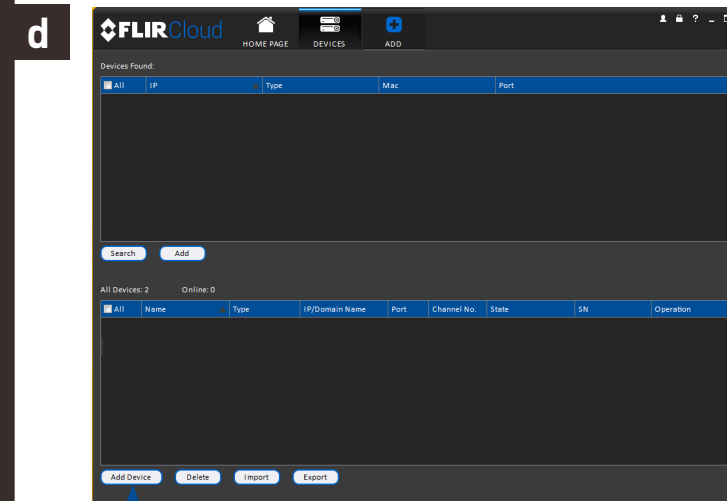
- **PC Users:** Download and install the **Client Software for PC** from flir.com/security/support.
- **Mac Users:** Download and install the Client Software for Mac from flir.com/security/support. Double click to extract the software. Then, drag the software to **Applications**.

b Once installation is finished, double-click the **FLIR Cloud Client™ icon** () on the desktop or Applications list.

c Log into the Client Software using the Client Software user name (default: **admin**) and password (default: **admin**) and then click **Login**.



User Name: **admin**
Password: **admin**



Click **Add Device**

e Enter the following information:

- 1 Device Name:** Choose a name for your system of your choice.
- 2 Device ID:** Manually enter the **Device ID** printed on the label.
- 3 Client Port:** Enter the **Client Port** (default: **35000**).
- 4 User Name:** Enter the **DVR's User Name** (default: **admin**).
- 5 Password:** Enter the **DVR's Password** (default: **000000**).

EXAMPLE



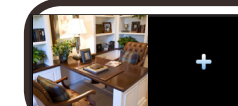
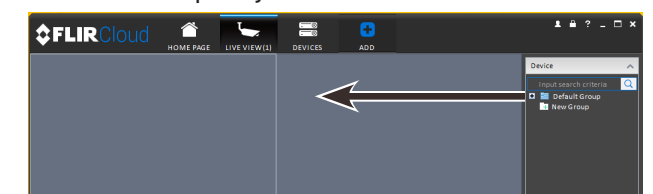
Click **Add**

f You will be prompted to change the DVR password. Click **OK**.

g Enter a new 6 character password and tap **OK**. This password will be used to connect to your system from now on.

h Click then .

i Click and drag **Default Group** to the display window to open your cameras in live view.



Congratulations! You can now connect over the Internet to view and playback video on your computer.